Administrative Office of the Courts



"Supporting Courts, Ensuring Justice"

JUSTICE BUILDING 625 MARSHALL STREET SUITE 1100 LITTLE ROCK, AR 72201

FOR IMMEDIATE RELEASE

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ARKANSAS ADMINISTRATIVE OFFICE OF THE COURTS NAMED 2023 STATE GOVERNMENT CHAMPION BY AMAZON WEB SERVICES (AWS).

(Sacramento, CA) -- Today during the AWS Imagine Conference in Sacramento, California, the Arkansas Administrative Office of the Courts was named as one of ten state government agencies nationally to receive an inaugural State and Local Government (SLG) Champion Award. The SLG Champions are state government agencies and departments recognized for leveraging technology in innovative ways to improve government services. Amazon Web Services, Inc. (AWS) is a subsidiary of Amazon that provides on-demand cloud computing platforms and application programing interfaces to individuals, companies, and governments. Touted as "the world's most comprehensive and broadly adopted cloud," AWS offers services to millions of customers—including startups, large scale enterprises, and government agencies worldwide.

Arkansas's legacy court software applications lacked proper integration and data flow and required manual data entry into each system to keep them coordinated. This resulted in court employees spending more time updating and maintaining records manually in multiple places. Manual errors caused the systems to contain conflicting information and stale data. The AOC decided to start a modernization effort with the Court Management System, a component of their legacy systems that was used in the day-to-day activities of court employees and attorneys.

Tim Holthoff, Director of Court Information Systems at the AOC said, "Instead of relying on off-the-shelf vendors who will never care as much about our courts as we do, the AOC is building a modern court management solution from the ground up. By building a cloud-native solution in AWS through cycles of continuous improvement, we can leverage state-of-the-art security and technologies to better serve the people interacting with Arkansas courts."

Marty Sullivan, Director of the AOC, said "It is an honor for our agency to be included in the inaugural State and Local Government Champions class. We are doing exciting things at the AOC to enhance the efficiency of the Judicial Branch of government. Using technology, we will be able to offer more user-friendly, modern services that Arkansans should rightfully expect. We will be able to send text reminders to individuals reminding them of their court dates, which potentially decreases failure to appear warrants and, in turn, decreases additional fines, fees, and costs. We'll be able to give citizens an easier mechanism to pay fees and fines online. By building our own system, the platform we create will provide a foundation that we will be able to improve upon instead of having to change systems due to obsolescence. The possibilities are endless, and the mindset of continuous improvement is a cornerstone of how the Administrative Office of the Courts will continue to operate as we move forward to better serve the public."

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