# ACAP SYSTEMS CONFERENCE

*SEAL OF THE SUPREME COURT OF ARKANSAS*

## October 31, 2014, from 8:30 am to 3:30 pm, Marriott Hotel, Little Rock, AR

| Time | | | | Chicot Rm |
|------|---|---|---|-----------|
| 8:30 | Registration / Check–in table will be just outside the Main Ballroom beginning at 8:30 am | | | |
| | **Main Ballroom** | | | **Chicot Rm** |
| 9:30 | **Welcome:** **Honorable Jim Hannah,** Chief Justice, Arkansas Supreme Court | | | **Software Lab** |
| | **Introduction:** **J.D. Gingerich**, Director, Administrative Office of the Courts | | | A Software Lab will be staffed by AOC to give you the opportunity to work through questions, get hands-on instruction, and to meet the functional team that works on system issues. Contexte, eFiling, Juror, MyJuryInfo, CourtConnect and other applications will be available for tutorials and demos. |
| | **Keynote:** **Courts After the Technology Revolution, Dr. Thomas Clarke**, V.P. of Research & Technology, National Center for State Courts | | | |
| 10:45 | **Break** | | | |
| 11:00 | **Arkansas Ballroom** | **White Oak Lecture Hall** | **Salon C** | |
| | **Securing Court Information** | **Access to Court Records** | **Improving the Quality of Court Information** | |
| | **Dain Couch, Administrative Office of the Courts** | **Stephanie Harris, Administrative Office of the Courts** | **Richard Schauffler, Director of the Court Statistics Project of the NCSC** | |
| | Securing court information is an important responsibility of the entire justice system. The AOC's Chief Information Security Officer will discuss current threats and steps we can take to protect court information. | This session will explain how the Freedom of Information Act and Administrative Order 19 authorize access to court information. The impact of the Internet and the balance of open courts and personal privacy will be discussed. | The justice system requires timely, accurate, and complete information to ensure justice for participants. AOC and the National Center for State Courts will discuss local and national efforts to improve the quality of court information and how data quality impacts the Judicial Branch. | |
| 12:00 | **Main Ballroom**      Lunch will be served in the Main Ballroom. | | | |
| 1:00 | **Arkansas Ballroom** | **White Oak Lecture Hall** | **Salon C** | |
| | **Lessons Learned in the Paperless Court** | **New Features in Court Management Software** | **Improving Customer Support** | |
| | **AOC Staff and Pulaski County Circuit Court** | **Xerox and Tybera** | **Administrative Office of the Courts** | |
| | Pulaski County Circuit Court was the first in the State to begin eFiling. This session will present lessons learned from the attorney's office to the courtroom in becoming a paperless court. | Contexte, Juror, and eFlex vendors, Xerox and Tybera, discuss new features and functionality coming to their court management products. | AOC is now supporting thousands of users on Contexte, eFlex, Juror and other applications. In this interactive session AOC staff will hear from court users on how we can improve service and discuss steps we are taking to improve customer satisfaction. | |
| 2:00 | **Break** | | | |
| | **Main Ballroom** | | | |
| 2:15 | **Strategic Vision for the Future of Arkansas Court Technology** | | | |
| | Having achieved nearly all of the goals from the 2001 Strategic Technology Plan, representatives from the Supreme Court Committee on Automation will discuss the courts' technology strategy. | | | |
| 3:00 | Door prizes will be awarded, and 2 attendees will be selected to represent Arkansas at the 2015 Court Technology Conference, September 22-24, 2015 in Minneapolis, MN. | | | |
| 3:15 | **Closing Remarks**      **J.D. Gingerich** | | | |

Please provide feedback on your experience: https://www.surveymonkey.com/s/2014_SysConf_Eval

Conference materials are located at: https://courts.arkansas.gov/acapsConference/ConferenceMaterials

LECTURE HALL GALLERY

CONWAY
LECTURE HALL

WHITE OAK
LECTURE HALL

HARRIS
BRAKE
LECTURE HALL

OZARK
MEETING
ROOM

GALAXIES
MEETING ROOM

PETIT JEAN
MEETING ROOM

LOWER
TERRACE

MARION

PECK

LAFAYETTE

BALLROOM TERRACE

SALON C

SALON B

SALON A

ARKANSAS BALLROOM TERRACE

ARKANSAS
BALLROOM

STARBUCKS
CAFÉ

HOFFMAN

MANNING

BALCONY

FITNESS CENTER

HERITAGE GRILLE
STEAK AND FIN RESTAURANT

LOBBY

EXIT DR

SKYWALK TO
STERLING BUILDING

FRONT DESK

EXIT